

All About Therapy, LLC (“we,” “our,” or “us”) is committed to protecting your privacy and ensuring transparency about how we collect, use, and safeguard your personal information.

1. Data Collection

We collect personal information that you voluntarily provide, including but not limited to your name, contact details (phone number, email address), health information, and insurance details. Information may be collected through intake forms, online appointment requests, communication via phone, email, or SMS, and interactions with our website or staff.

2. Data Usage

We use your personal information to:

- Schedule and manage appointments and treatments
- Communicate with you about your care
- Process billing and insurance
- Send reminders and updates via SMS, email, or phone
- Improve our services and operations

If you consent to receive SMS from All About Therapy, LLC, you agree to receive appointment reminders, follow-up care messages, and other clinic-related notifications via SMS. Reply STOP to opt-out; Reply HELP for support. Message & data rates may apply. Messaging frequency may vary.

3. Data Protection and Sharing

We implement industry-standard security measures to protect your personal data against unauthorized access, alteration, disclosure, or destruction.

SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third party and affiliate company for marketing purposes. Your information is only shared when legally required or necessary for treatment, payment, or healthcare operations under HIPAA guidelines.

4. User Rights

You have the right to:

- Access your personal data
- Request correction or deletion
- Withdraw consent at any time
- File a complaint if you believe your rights have been violated

To exercise any of these rights, please contact us at the information below.

5. Opt-In and Opt-Out

You may opt-in to receive communications, including SMS, at the time of registration or by request. You

may opt-out at any time by replying "STOP" to any SMS or contacting our office.

6. Contact Information

For privacy-related inquiries or requests, please contact:

All About Therapy, LLC 2611 E Heritage Pkwy, Suite 3 Farmington, AR 72730 Phone: 479-334-0014 Email: office@allabouttherapy.org

7. Policy Updates

We may update this Privacy Policy periodically. Any changes will be posted on our website with an updated effective date. We encourage you to review this policy regularly.

8. Accessibility

This Privacy Policy is available on our website and upon request in alternative formats for those with disabilities.

Let me know if you'd like this formatted for your website or printed materials!

Client Signature

Date